



CLEVELAND MALL

MALL CODE OF CONDUCT

The Mall is PRIVATE PROPERTY. In order to provide a safe and enjoyable environment for all Mall patrons and employees, the following Code of Conduct will be in effect. Refusal to comply may result in banishment from the property and/or prosecution to the fullest extent of the law. Mall Management has the right to amend the Code of Conduct at any time.

- 1 The Mall is a private shopping venue and only persons engaged in shopping or participants in officially sponsored Mall activities shall be on the property.
- 2 Appropriate shopping behavior is required at all times. Fighting, "horseplay," harassment, offensive language, shouting, loud noises, loitering, soliciting, picketing, distributing handbills/flyers, disorderly conduct, illegal activities or any other disturbance that disrupts or endangers any patron or employee are prohibited on Mall property.
- 3 Please dress appropriately. Appropriate attire, including shirts and shoes are required. Sagging pants exposing underwear are not permitted, as this may be offensive to other patrons. Clothing with inappropriate words, phrases or graphics, including gang symbols or slogans, are not permitted. The wearing of ski masks, hoods or any other apparel that intentionally conceals or disguises the identity of a person is strictly prohibited.
- 4 Backpacks are strongly discouraged due to a potential shoplifting concern of Mall merchants.
- 5 Act responsibly. Please walk. Running, skating, skateboarding and bicycling are not permitted on Mall property. Alcoholic beverages are permitted only within the premises of licensed establishments.
- 6 The Mall promotes safe and convenient shopping. No one may block access to store entrances, Mall entrances, corridors or any parking lots. No groups (e.g. three or more individuals not participating in Mall activities) shall congregate without express consent from Mall Management.
- 7 Only pets clearly identified as medical service animals are allowed within the Mall.
- 8 No open carry of firearms is allowed on Mall property, with the exception of duly authorized law enforcement officers.
- 9 The Mall is a smoke-free environment. Smoking, including the use of electronic cigarettes, is not allowed inside the Mall.
- 10 The parking area is intended for the use of patrons and employees only. All vehicles must be parked in designated, marked spaces. All traffic regulations are to be obeyed in the Mall parking lot. Violators are subject to trespass and civil or criminal penalties. Overnight parking is not permitted. Unauthorized vehicles and any other parking not in conjunction with a Mall activity are subject to tow at the sole discretion of Mall Management.
- 11 Photography and videography on the Mall property are prohibited without written approval from Mall Management.



FAMILY FIRST PROGRAM

Family First is a program developed to promote a family friendly environment in the Mall, while ensuring the safety and supervision of young people. The purpose of this policy is to provide a safe and enjoyable shopping, dining and entertainment experience for all patrons.

The policy states that on Friday and Saturday evenings from 6 - 9 PM, minors 16 and under must be accompanied by a parent or legal guardian.

MANAGED BY



For leasing information call 706.434.1700



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